



## NCUA Media Release

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# New Electronic Notification Systems Improve Communication Channels

***As Access Expands to NCUA Express and NCUA Dispatch Gets Launched,  
Agency Turns Greener***

**ALEXANDRIA, Va. (June 22, 2011)** – The National Credit Union Administration (NCUA) announced today the implementation of two new online communication systems for credit unions, consumers and the industry at large: NCUA Express and NCUA Dispatch.

“The expansion of access to NCUA Express and the creation of NCUA Dispatch will greatly improve NCUA communications,” said NCUA Board Chairman Debbie Matz. “The use of electronic technology reduces unnecessary expenditures and moves us toward greener operations. I encourage all stakeholders to sign up electronically for customized updates from NCUA about the issues that matter to them.”



NCUA Express is a voluntary electronic notification system that allows subscribers to receive email or RSS feed announcements anytime something gets posted to the NCUA website. NCUA Express subscribers can now customize and manage their announcement list to receive specific types of notifications. With the changes announced today, anyone interested in credit union issues may register to receive updates about NCUA’s activities.

Individuals wanting to sign up for electronic updates via NCUA Express may follow this link: [www.ncua.gov/Pages/Express.aspx](http://www.ncua.gov/Pages/Express.aspx). Existing NCUA Express users will automatically be ported over within the next few weeks to the new platform, so no further action is required from current subscribers.

NCUA Dispatch, a new email notification service, will electronically blast notices to credit unions’ and state regulators’ official email accounts. NCUA Dispatch will eventually replace most paper mailings, improving NCUA’s ability to communicate quickly and easily in a cost effective and green manner. NCUA Dispatch will be used for both routine and emergency notifications to the credit union industry.



There is no need to sign up for the NCUA Dispatch service, as it will go to the intended audience as necessary. Credit unions should update the Information System and Technology section of their credit union profile with NCUA to ensure their organizational email is properly listed.

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Individuals with technical questions regarding either NCUA Express or NCUA Dispatch can contact the NCUA's Technical Support Desk at 800-827-3255 or via email at [csdesk@ncua.gov](mailto:csdesk@ncua.gov).

*NCUA is the independent federal agency created by the U.S. Congress to regulate, charter and supervise federal credit unions. With the backing of the full faith and credit of the U.S. Government, NCUA operates and manages the National Credit Union Share Insurance Fund, insuring the deposits of more than 90 million account holders in all federal credit unions and the overwhelming majority of state-chartered credit unions.*

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